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Press Release: For Immediate Release

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New Community Response Help Line

We are pleased to announce the launch of Clallam County's Community Response Help Line - 833 Clallam County Toll Free - which any resident of the county who needs help during the COVID-19 pandemic may call at any time, 24/7, to be connected with a live person for assistance. The new toll-free number is **833-492-0834**.

This new help line will supplement the 211 service that residents have been using for years, and residents may still call 211 to be connected with the same help line.

If you are isolating and staying home and need help getting food, please call. If you need assistance picking up prescription medication from the pharmacy, please call. If you are lonely and don't know how to engage with others while isolating, please call. If you are experiencing depression or other distress, please call. If you are in need of child care, please call. (There may be a fee for some child care options, depending on your situation.)

We have worked with service providers and volunteers from across the county to build a comprehensive database of programs, services and individuals who have risen to the occasion to provide help to our community. When someone calls 833 Clallam County Toll Free (**833-492-0834**), they will be connected with someone at a call center in Sequim who will either be transferred directly to the appropriate organization or provided with updated contact information for the community organization best-positioned to provide the assistance that is needed.

The purpose of 833 Clallam County Toll Free is to help relieve pressure from the Clallam County's Emergency Operations Center Info line and to ensure that every call is routed to the people who can provide the best answer or assistance.

833 Clallam County Toll Free is a partnership between the United Way of Clallam County, the Clallam County emergency management team, Security Services Northwest and the hundreds of volunteers and dozens of organizations that are working around the clock to support this community. The effort has been organized by Leslee Francis of the Olympic Peninsula Healthy Community Coalition.

Need help? Call 833 Clallam County Toll Free at **833-492-0834**.